**Client Service Agreement**

For clients requesting services via your website*.*

**Client Service Agreement**

This Agreement is between **[VersaHelp]**, hereinafter referred to as the "Agency", and the individual or company filling the service request form and hereinafter referred to as the "Client".

**1. Services**

The Agency connects clients with vetted independent contractors for general work including (but not limited to): [Car Wash, Transportation, Home Cleaning, Gardening, Lawn and Babysitting].

**2. Payment & Commission**

* The Client agrees to pay the full service fee as outlined during booking.
* The Agency retains a 10% commission and pays the contractor the remaining 90%.

**3. Service Quality**

Contractors are vetted and expected to deliver quality work. However, as independent workers, the Agency is not liable for the performance of individual contractors.

**4. Refund Policy**

* **Full refund** if the contractor cancels or does not show up.
* **Partial refund** may be granted for unsatisfactory work upon review.
* **No refund** after work is completed and confirmed by the client.

**5. Liability**

The Agency is not responsible for damages, losses, or injuries resulting from the contractor's actions.

**6. Communication**

The Agency may contact the Client for feedback and service follow-up.

**By submitting a service request, you agree to these terms.**